

Return Information (RMA)

Dear Sir / Madam,

We rely on your cooperation in order to process returns and repairs of defective parts as quickly as possible.

Please complete all relevant parts of the form and return it to us via email or fax. After we have received the return consignment information, we will send you the RMA document. This must be properly enclosed with the packaged goods.

Fields in **red** are mandatory.

Customer data:

Customer: Customer number:

Contact person: Telephone no./ e-mail:

Order/delivery note or invoice number:

For consumer goods, please send photos of the product and package label.

Replacement product requested: yes no

Consumer goods

Item	Description	Prod.Date	Quantity	Description of the defect

Spare parts/ machines:

Item	Description	Serial number	Quantity	Description of the defect

Warranty: yes no

General comments:

Name:

Date: